

## Terms and Conditions

**Bookings are confirmed by our receipt of payments on the due date(s).** This includes deposits, full and final payments.

A deposit of 50% of the total cost is required at the time of booking.

**Final payment must be received 8 weeks prior to your arrival.**

When the booking is made within 8 weeks of the holiday start date, full payment is required with booking. Payment may be made by cheque or bank transfer. You will be advised of our bank details.

**If you fail to make an agreed payment by the due date,** we will give you one reminder with a stated revised due date (usually 1 extra week). Thereafter your booking will be cancelled and those dates re-advertised with no refund of any payments already received.

**If after your booking is confirmed you wish to alter details** (numbers etc) you must notify us in advance of your start date. We will accommodate if possible (may be subject to extra payment) but do not guarantee to do so.

**If you wish to cancel your booking** and notify us at least 8 weeks before the holiday start date, we will return any payment already received. If you cancel your holiday less than 8 weeks prior to the start date no payment will be refunded. (We MAY make full or partial refund if we secure another booking for those dates).

**Your booking starts at 3.00pm on the arrival date and ends at 10.00am on departure date.**

‘Check-in’ time is between 3.00pm and 6.00pm (or by prior agreement) on the arrival date and ‘check-out’ time is no later than 10.00am on departure date. Cleaning commences at 10.00am and the site will be accessed for this purpose from this time.

The site must be left in a clean and tidy condition.

**Pets are not permitted on the site.**

**Only guests agreed in the booking must stay overnight.** You are welcome to receive daytime visits from relatives or close friends: we are grateful for notice of such visits to enable us to differentiate from any uninvited arrivals.

**The tents are let as holiday accommodation and are not a venue for parties.** Guests are asked not to display behaviour likely to cause a disturbance to neighbours, livestock or wildlife or cause damage to property. **All noise to cease by 11.00pm.**

Breach of this condition may result in immediate eviction without refund.

Please report any **breakages or damage** so items can be replaced for the following guests.

Minor damage/breakage is considered wear and tear, but if anything ‘major’ occurs, or if the damage is considered to be deliberate, or caused by reckless or negligent behaviour, we reserve the right to charge the cost of it’s replacement.

We accept no responsibility for **lost, damaged or stolen property.** Please take all reasonable care to safeguard yourselves & your belongings. No part of the accommodation can be locked when you are absent.

**No naked flames (including smoking) are permitted in the tents.**

**All fire sources** (campfire/wood fired-oven/camping stove/barbeques etc)

Are only allowed in the designated areas & using the fuel provided.

Must be used in a controlled manner & never left unattended.

Must be extinguished before leaving site / going to bed etc.

Must not be operated by children.

**If the site becomes unavailable for your occupancy** due to unforeseen circumstances (e.g. flood, fire, storm damage, etc.) you will be informed immediately and you will be refunded in full (or if occurring during your holiday, refunded for the missing period).